

MTRP Budget Proposal – 2020/21 to 2022/23

Service Area	Adult and Community Services
Proposal Title	Telecare Service
Summary Description, Delivery Arrangements and Timescales	<p>A revamped Telecare service offered by Newport City Council was launched in August 2019.</p> <p>We are using technology to help people live independently for longer in their own home, avoiding hospital admissions and delaying the person moving into a long-term care setting.</p> <p>The service is critical to the delivery of the preventative agenda, which generates financial and resource savings for a wide range of council services and partner agencies.</p> <p>The Community Occupational Therapy team operationally oversees the service as part of a partnership agreement with Monmouthshire County Council and Caerphilly County Borough Council.</p> <p>The savings will be achieved and monitored in the following way:</p> <p>£50k:</p> <ul style="list-style-type: none"> • A reduction in package of care hours over the 12 month period, linked to the provision of telecare • Monitoring of reviews of existing and design of new care packages to ensure telecare is used to prevent the over prescription of care and dependency on statutory services (or that relationship delayed until essential) • The type of equipment issued and reduction of care costs associated with this provision • Residents supported to self-purchase if appropriate and supported by workers to meet outcomes outside of statutory services <p>£100k :</p> <ul style="list-style-type: none"> • Reduce existing telecare budget and divert funding via Integrated Care Fund (ICF) or self-funding if appropriate • Monitoring via service agreement with Newport City Council, Monmouthshire Borough Council and Caerphilly County Borough Council • Reduction of Capital expenditure given the successful bid for regional ICF funding for equipment

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Decision Point (Please tick appropriate box)	Head of Service	✓	Cabinet	
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Public Consultation Required (Please tick appropriate box)	YES	✓	NO	
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PART ONE

Net Savings (£000's)	2020/21 (£'000)	2021/22 (£'000)	2022/23 (£'000)
	150		
One-Off Implementation Costs (£000's)			
	2020/21 (£'000)	2021/22 (£'000)	2022/23 (£'000)
Revenue – Redundancy/Pension			
Revenue – Other			
Capital – Building related			
Capital – Other			
Implementation Cost - Total			

Impact on FTE Count	No impact on FTE count
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Does this proposal require an FEIA and/or WFG Act assessment? (Please tick appropriate box)	YES		NO	✓
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PART TWO

Options Considered

The use of technology in the reablement care setting to promote and establish the benefits of telecare before offer of package of care is given – this will prevent need for long term care packages or the frequency / duration of visits

Telecare to be integral of the review of current packages of care and consideration to Direct Payments to fund the equipment or private purchase – this will release reduce care plans and increase independence / decrease the number and duration of care visits required

Full review of existing budget currently being paid to current service provider for equipment and service provision

ICF funding has been secured for a technology coach (a person whose remit it is to work with Newport residents around digital inclusion and promote the use of technology to enhance daily life e.g. use of Alexa devices etc) to realise the aims, maximise the progress and impact of the telecare offer and service

Putting the Telecare offer front and centre of the preventative offer before the offer of structured care and support being commissioned

Improving staff promotion of the service as a 1st choice for the appropriate resident

Recommended Option

Telecare provision to be part of the annual review of care packages and installed to decrease care package dependence

- To maximise the use of the telecare coach to ensure multi-disciplinary, multi-agency participation in training, referrals and promotion
- Saving by right sizing packages of care following telecare installing and coaching
- Direct Payments offer to eligible residents to purchase technology options

To undertake a service review of the service current provider to equipment covered by ICF funding – there will be a cost saving of around £50k

The installation of technology in Parklands for residents to trial the equipment before returning home and have confidence in the equipment as a preferred option to that of a package of care.

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Specific Links with Wellbeing of Future Generations (WFG) Act

Integration – Run in partnership with Monmouthshire CC and Caerphilly CBC, training workers in memory clinic, Learning Disabilities, Frailty, Hospital staff, District nurses and other NHS agencies to become specialist prescribers in this area

Long Term – Improve the emotional wellbeing for people by reducing loneliness, social isolation, early intervention and community resilience.

Prevention – Part of the preventative agenda and person enablement / continued independence in their own home. To support carers through flexible services. Maximising technology use for health promotion

Collaboration - Run in partnership with Monmouthshire and Caerphilly county council, training is across disciplines within Adult social care and multi-agency with the NHS

Involvement –

Fairness and Equality Impact Assessment

For internal use:

<i>Unique reference number</i>	AS2021/05
<i>Activity Code</i>	SOC10 & SOC17