

Crematorium Manager's Report

June 2024

STATISTICS MEMORIAL SALES

MONTH	VASE BLOCKS	SANCTUM VAULTS	LEASE RENEWALS vase blocks	LEASE RENEWALS vaults
December 2023	7	12	4	
January 2024	5	13	9	
February 2024	9	4	6	
March 2024	6	8	4	
April 2024	12	10	6	
May 2024	7	5	6	

CREMATIONS

	2024	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014	2013	2012
Jan	129	142	134	241	211	233	246	268	240	262	278	220	254
Feb	141	137	129	225	197	211	254	258	243	262	254	200	268
Mar	130	156	134	148	196	204	230	299	277	287	241	267	279
April	128	116	141	111	223	178	237	229	268	245	222	268	237
May	129	103	143	93	240	195	219	266	266	230	234	274	270
Jun		121	129		140	150	164	260	264	241	239	218	193
Jul		110	122	100	91	212	186	219	211	237	257	211	175
Au		120	131	121	98	165	176	236	244	187	206	183	168
Sep		111	119	141	149	181	173	228	228	232	204	194	158
Oct		102	132	123	141	206	193	240	224	225	243	234	186
Nov		132	141	146	186	169	190	251	239	249	222	226	176
Dec		105	132	139	215	197	166	191	244	266	248	200	182
		1225	1586	1671	2087	2301	2434	2945	2948	2913	2848	2695	2546*

OPERATIONAL MATTERS

STAFFING MATTERS

There a number of staff changes which need to be advised

- 1 Sadly the last of the long service staff has left, with Phil Long retiring 31/05/24. After over 20 years service as Chapel & Cremator Technician. We wish him a long & happy retirement.

- 2 A new Cremator Technician will be starting on 24/06/24.
- 3 Provision of managerial services is still being supplied an external company 'Lee Snashfold Crematoria Management and Consultancy Ltd.' Their representative James has been with us since June 2023 and will remain until the end of July to hand over to the new manager Ceri Pritchard who is joining the team from RCT on 11th July.
- 4 Training of existing staff and new starters' has been offered as a way to build resilience and help with personal development. This is training through the ICCM includes the Crematorium Technicians Training Scheme and the diploma in cemetery and crematorium management
- 5 Further quotes and works arranged to continue to improve the standards across the Crematorium, in bringing the buildings and grounds back up to a high standard

Service schedule and related works

Most slots are now full, following completion of the building works. Early slots are becoming increasingly popular for direct cremation services.

A tender for new Cremator is live. This is being procured through e-tender wales. Tender returns are due on 17th June with evaluation following shortly afterwards. The Committee will be informed of the evaluation outcome and programme at the next meeting. The Committee will also be advised of any potential impacts on operations as a result of the works.

The team are looking at other improvement works for the site including some intensive cleaning works and roof works prior to installation of the solar panels.

The Green Flag Judging was undertaken at the end of April and in anticipation of success we have had the flag pole fully repaired and reinstalled.

The team welcomed the Joint Committee to the site on the 31st May and we hope that the visit was informative

The waiting room is now fully open and there have been many positive comments about the photographs which were taken by local photographer Chris Goddard.

We are increasing the number of Sanctum 2000s in the memorial gardens and improving lighting up to the book room. We are also designing a further memorial area for scattering.